

Is your closing experience boosting your customer satisfaction scores?

The closing experience today's borrowers expect

Consumers ranked the benefits of mortgage technology as follows:

**Convenience/
ease of use**



Time savings



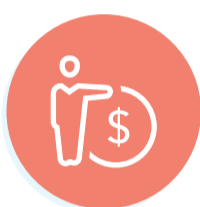
Flexibility



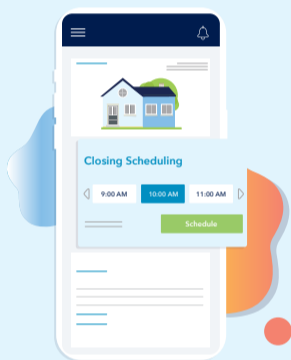
**Transparency
into the process**



Cost savings



Exceed expectations with ServiceLink's tech-enabled closing solution



Convenience:
Your borrowers close when, where and how they want

Time savings:
Borrowers save **3 or more days** on their closing timeline

Flexibility:
Instant scheduling for in-branch, online or at-home closings



Transparency:
Clarity at every step with proactive notifications



Cost savings:
Savings you can pass on to your borrowers

Results that speak for themselves

98% reduction in appointment reschedules

A five-star experience:
Consistent 5 star ratings by borrowers who closed remotely with ServiceLink and our RON partner

"So easy and efficient - thank you!"

"Amazing process. Streamlined, easy and efficient."

"It was absolutely a pleasure - best closing experience I have EVER had."